



EU project **YOUTHES**

Recruiting young volunteers for crisis help-lines

Scope of the project

AIMS

- ▶ **Exchange** knowledge and experience on **best practices** of recruiting young volunteers to work in help-lines.
- ▶ **Develop guide-lines and strategies** to make youths interested in listening skills and keen to volunteer in help-line services

OUTCOME

- ▶ a **best practice manual** for recruiting and training young people in help-lines to be published
- ▶ The manual will be **translated** ideally in all IFOTES languages, and at least in 5 languages



Time frame and steps

- ▶ **2-year project** from 1 September 2016 to 31 August 2018
(possibility to slip 6 months ahead → 28 February 2019)
- ▶ **6 topics in 6 meetings:**
 - ▶ M1: Statistical review and exchange of age structures in TES
 - ▶ M 2: Strategies in recruiting volunteers on a national level
 - ▶ M 3: Strategies in recruiting volunteers on a local level
 - ▶ M 4: Strategies in recruitment by using different media and internet
 - ▶ M 5: Models and concept for best practice in recruiting young volunteers
 - ▶ M 6: Communication, promotional activities and offers to motivate and involve young volunteers in crisis helplines



6 project meetings

5 Meetings will be organised in conjunction with the International Committee meetings

- ▶ **5 IC meetings:**
 1. 21-22 October 2016 in Budapest – Hungary
 2. 26-27 March 2017 in Rotterdam
 3. 13-14 October 2017 in Angers - France
 4. March-April 2018 in Norway
 5. October 2018 in Italy (or Germany)

1 meeting will be organised with **TES trainers or responsible for TES communication** or IC members

6. In 2018 in Germany (or Italy)



Partnership

Official partners:

1. IFOTES Europe
2. SOS Amitié France
3. Kirkens SOS Bergen
4. Telefono Amico Italia
5. LESZ Hungary
6. Telefonseelsorge Austria
7. Studio Rucli
8. Palveleva puhelin Finland

Nevertheless **all member federations represented in the IC** will be active part of the project through their IC members who are **members of IFOTES Europe**



Working members of the project

Who takes part in the project:

1. IFOTES Europe with **9** people: **Dirk, Michael, Ben, Marianne, Milena, Peter, Sonja, Susanna, Tina**
2. SOS Amitié France with **1** person: **Renée**
3. Kirkens SOS Bergen with **1** person: **Leif Jarle**
4. Telefono Amico Italia with **1** person: **Monica**
5. LESZ Hungary with **1** person: **Eva**
6. Telefonseelsorge Austria with **1** person: **Astrid**
7. Palveleva puhelin Finland with **1** person: **Titi**
8. Studio Rucli with **2** people: **Diana, Elena**



Budget

- ▶ Total amount of the project: 114,690.00 Euros
 - ▶ Transnational project meeting: 54,690.00 Euros
 - ▶ Manual and translations: 6,000.00 Euros
 - ▶ Management costs: 54,000.00
- ▶ For partners: each travel will be reimbursed with 575 or 760 Euros
- ▶ For IC members of IFOTES Europe: the actual costs for travel and 2 nights accommodation + meals (maximum of 575 Euros and according to money available)



Management

- ▶ Administration and contacts with the EU agency in Bonn: **IFOTES Europe**
- ▶ Coordination of the activities: **Studio Rucli**
- ▶ Coordination for specific topics to be developed: **partner organisations**

